

Ankit Arora

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EXPERIENCE

Tech Lead

Jul 2026 - Present

Temple Private Limited | Gurugram, India

Helping invent Temple from the ground up. A builder first, while leading a team of AI and backend engineers.

- Work fluidly across **firmware, backend, AI and app** codebases to take features from idea to shipped.
- Building backend and AI systems for **24/7 scale**: data is captured around the clock, for users across the globe.

Engineering Manager

Apr 2024 - Jul 2026

District by Zomato | Gurugram, India

Part of the team that built District, Zomato's going-out app. Grew from core platform work (auth, "Log in with Zomato" SSO, discounting) to leading the **~22-person Events team** as Engineering Manager, owning the tech for the **entire Events business**.

Key Accomplishments:

- Owned it end to end: event discovery, booking and post-order support for customers; onboarding, inventory, payouts and sales reports for organisers; and internal tools for customer support, client-management ops and ticket printing & delivery.
- Grew the team: **~100 interviews, 10+ hires, 6 promotions**; ran planning with product, ops and finance, and sale-day war rooms.
- Scaled for big on-sales: handled **900K requests/min** of real traffic at peak; event pages benchmarked to **2M/min** and checkout to **200K/min**; **~10,000 live events** at any time.
- Built a reliable, **self-healing, hold-based inventory system** with phased pricing that switches phases automatically based on inventory available to hold.
- Automated merchant billing end to end by integrating Zomato's billing system, so finance can **release payouts in one click**; then built **auto-payouts** that pay trusted organisers after the event or on a set date.
- Built and launched District's **web booking in one week** for India cricket match tickets, including virtual-queue integration.
- Launched **Monuments** with the ASI, helped build **Play** on the Events stack, and shipped features that became products: **Buy Now Pay Later, ticket insurance, ticket transfer**, self-serve refunds for rescheduled events and date changes for activity tickets.
- Built a **layout engine and ops dashboard** that controls what the app shows, to whom, when and where, with **cohort-based experiments** and **no app releases**; still powers discovery across movies, events and dining.

Software Development Engineer 2

May 2022 - Apr 2024

Zomato Ltd | Gurugram, India

Owned a critical discounting service serving **1.2 million peak rpm** on Go microservices, and launched **Zomato Gold** on the discounting side for **millions of users**.

Key Accomplishments:

- Built a pre-evaluation layer that checks shared conditions first, cutting discounts evaluated per request from **~2,000 to ~200**.
- Built **discount smoothing**: once a customer sees a discount, it stays valid for them throughout their journey from listing to menu to order. Built with goroutines and channels.
- Separated payment offers from platform and restaurant offers, and built a unified offer wall letting users **stack two promos**.

Software Development Engineer 1 & 2

Jan 2018 - Apr 2022

Amazon Development Center | Gurugram, India

Helped build a global registration platform that let **millions** of sellers start selling in multiple regions at once, on Java microservices.

Key Accomplishments:

- Built Launch Widgets and Launch Routers for Global Registration System 2.0, and removed hard-coded marketplace assumptions to expand it to Japan and Europe, onboarding **~34,000 sellers** globally every week.
- Designed a single source of truth for seller eligibility serving **~100K** requests per day, and migrated 3 systems onto it with **99.94%** accuracy. **Mentored 2 interns**.

SKILLS

Tech: Go | Python | Node.js | Java | Kafka | DynamoDB | MySQL | PostgreSQL | Redis | AWS | Docker | AI Agents | Grafana | Datadog | SigNoz | Langfuse

Practices: System Design | Microservices | Event-Driven Architecture | High-Traffic Scaling | Team Leadership & Mentoring

EDUCATION

CGC College of Engineering | Bachelor of Technology in Computer Science

2014 - 2018

BEYOND WORK

I love driving: **85,000 km** and counting, including a spontaneous 1,000 km, 30-hour loop through Punjab. I solve a Rubik's cube in under a minute (best: **24s**), and lose evenings to Veritasium, The Last of Us and very competitive FIFA nights with friends.